

2012 Annual Report to the Community



 **St. Luke's
HOSPITAL**
Our specialty is you.



2 St. Luke's Convenient Care opens at Dierbergs in Des Peres

Orthopedic surgery offers leading edge treatments

Cancer Center expansion includes new Infusion Center

The Bricks and Mortar of Exceptional Health Care

Any great building begins with thoughtful planning. It also requires expert design and quality construction. The same can be said of great health care.

Thoughtful Planning

A hospital needs to be built for the right reasons and exist to serve the needs of its community. Founded nearly 150 years ago to meet the expanding needs of a growing St. Louis, St. Luke's has kept true to its Episcopal-Presbyterian heritage and its mission to improve the health and quality of life for patients and the community. This is evident not only in the breadth of services St. Luke's offers, but also in the many ways we reach out to help the community every year.

Patient-Focused Design

One important way St. Luke's serves the community is by offering a comprehensive network of health services, which includes more than 20 locations across the greater St. Louis area. We also are committed to expanding our facilities to accommodate the latest technology and enhance patient care. An expanded Center for Cancer Care, an Emergency Department addition, a new Neonatal Special Care Nursery and more private patient rooms are some examples of projects completed or initiated this year.

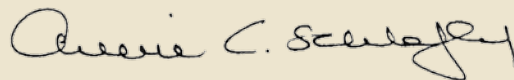
Quality Construction

When it comes to quality construction, St. Luke's has built a national reputation for quality care. Our services and programs are the bricks of that quality and the people are what make it all come together. Our employees, physicians, volunteers, patients and even the community are the mortar between the bricks, the cement providing crucial support.

In this report, we are proud to share what we consider to be the bricks and mortar of exceptional health care at St. Luke's. We look toward the future as we continue to build on this strong foundation.



Gary Olson
President and CEO



Annie C. Schlafly
Chairman, Board of Directors



Building Blocks to Nationally Recognized Care



Year after year, St. Luke's continues to garner local and national recognition for its services, quality of care and commitment to patients, employees and the community.

An America's 50 Best Hospital™

For the sixth year in a row, in 2012 St. Luke's Hospital was recognized as one of America's 50 Best Hospitals by HealthGrades®, an independent healthcare ratings company. The designation ranks St. Luke's among the top 1 percent in the nation for clinical excellence based on hospital survival and complication rates. St. Luke's is the only Missouri hospital to be named one of America's 50 Best Hospitals.

Hospital Quality

In the 14th Annual HealthGrades Hospital Quality in America study, St. Luke's achieved top honors in multiple specialties:

- #1 in Missouri for: Cardiac Services, Neurosurgery, Neurosciences (Neurosurgery and Stroke Treatment combined), Critical Care, Gastrointestinal Medical Treatment
- Pulmonary Care Excellence Award (2005-2012) - among top 5 percent in the nation for overall pulmonary services

Emergency Medicine Excellence

St. Luke's Hospital was named a top hospital for emergency medical care by HealthGrades, receiving the Emergency Medicine Excellence Award™ (2011-2012). This designation honors the top 5 percent of hospitals nationwide.

Excellence in Women's Health

St. Luke's Hospital received the Women's Health Excellence Award™ in 2009 through 2012 from HealthGrades, rating among the top 5 percent of hospitals nationwide for providing quality health care to women.

Primary Stroke Center Certification

St. Luke's earned The Joint Commission's Gold Seal of Approval™ for certification as a Primary Stroke Center, recognizing our exceptional efforts to foster better outcomes for stroke care. Achievement of certification signifies St. Luke's has the critical elements to achieve long-term success in significantly improving results for patients affected by a stroke.

Award-winning Patient Satisfaction

St. Luke's Hospital is a recipient of the HealthGrades Outstanding Patient Experience Award (2011). This distinction ranks St. Luke's among the top 10 percent of hospitals nationwide based on an analysis of patient satisfaction data.

Leading Women's Heart Health

This year St. Luke's received designation as a WomenHeart® Support Group facility. A St. Luke's nurse and heart patient, both trained in the WomenHeart program, collaborate to lead free support group meetings and provide education for women who experience a life-changing heart-related event.



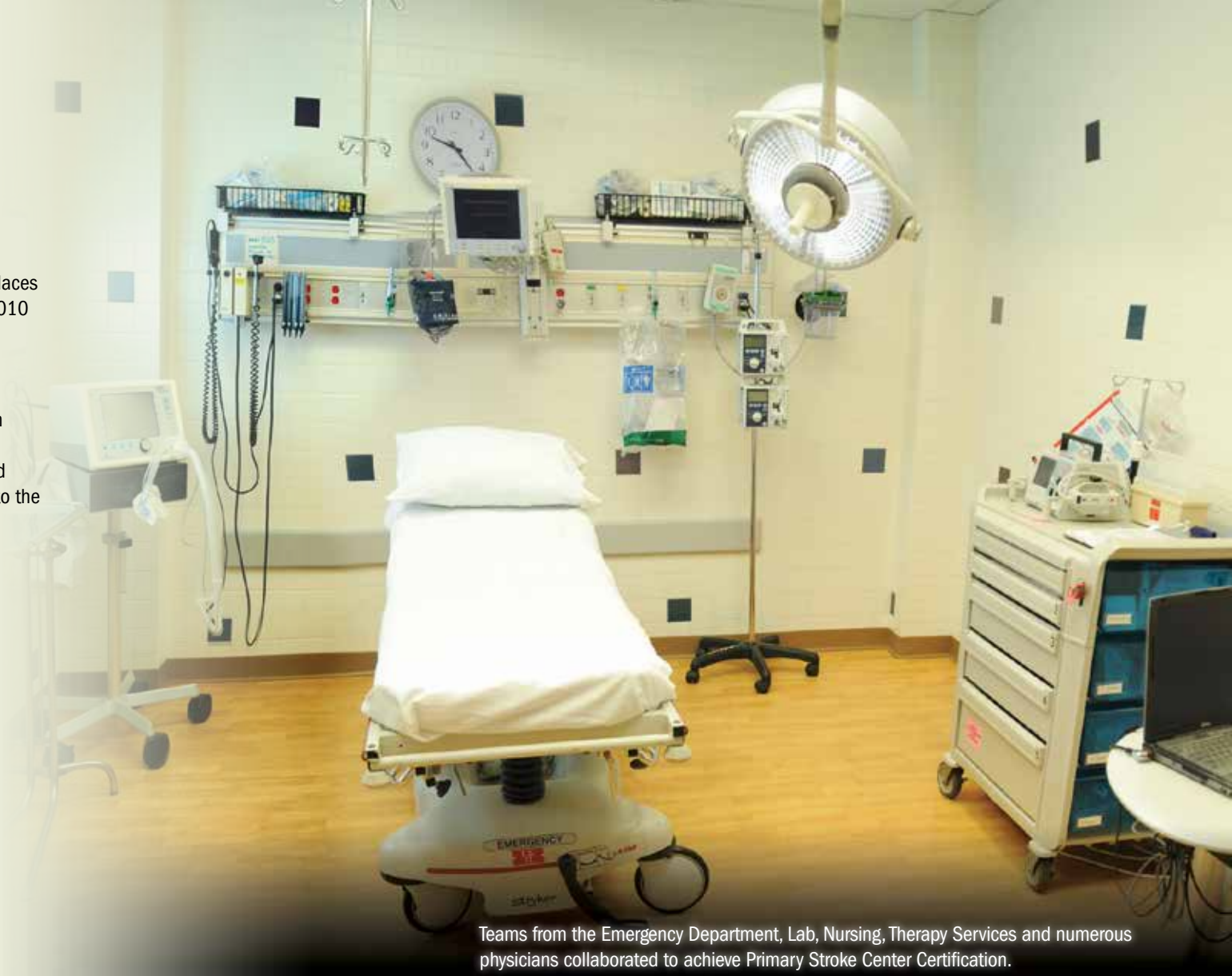
The Brain and Spine Center offers neurosurgical care

Best Places to Work

St. Luke's Hospital was named one of the Best Places to Work by the *St. Louis Business Journal* from 2010 through 2012.

St. Louis Top 50 Award

St. Luke's was selected as a recipient of the 16th Annual Greater St. Louis Top 50 Award in 2011, presented by the St. Louis Regional Chamber and Growth Association (RCGA), for its contributions to the St. Louis region and business community.



Teams from the Emergency Department, Lab, Nursing, Therapy Services and numerous physicians collaborated to achieve Primary Stroke Center Certification.



Board-certified physicians oversee care at St. Luke's Rehabilitation Hospital

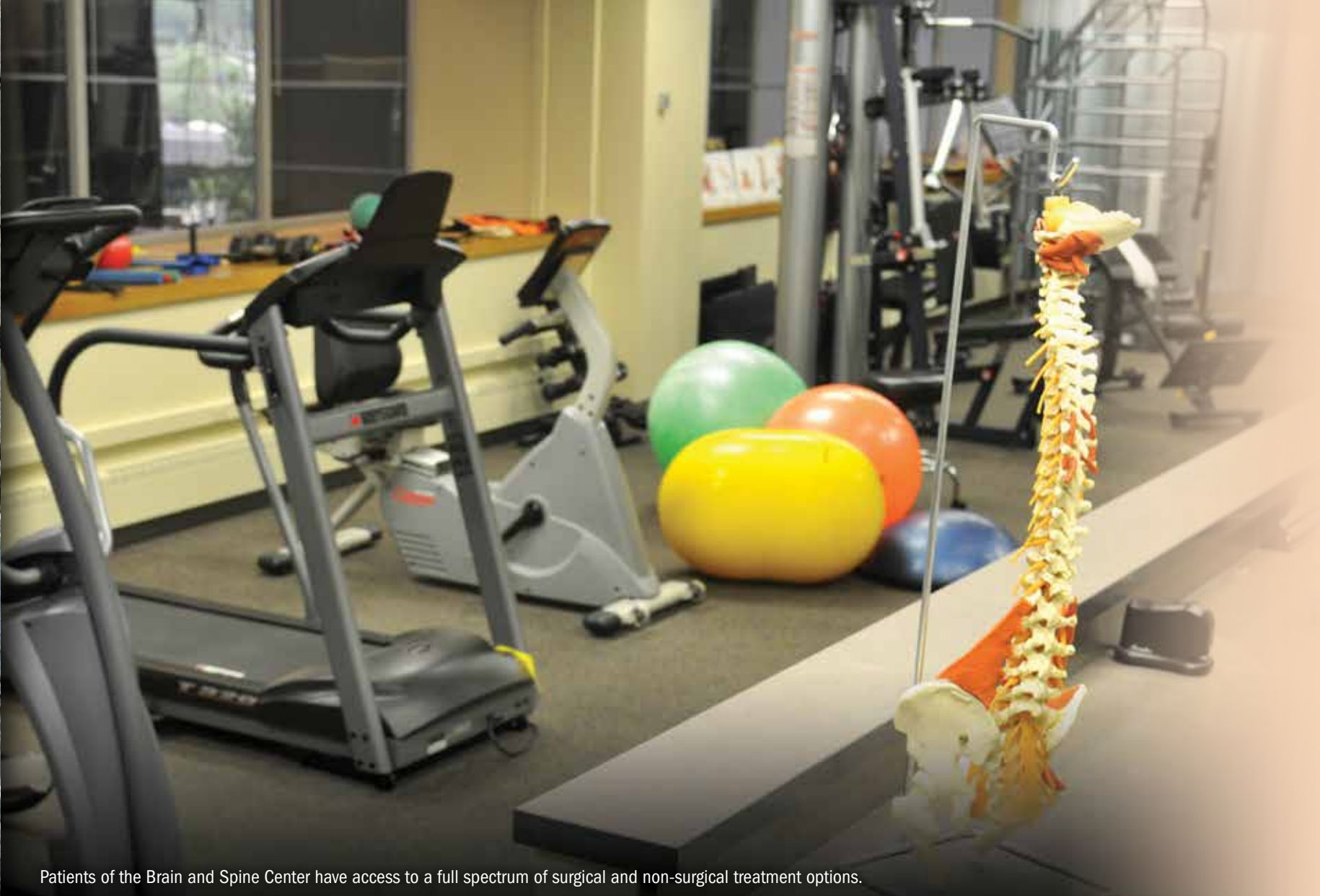


St. Luke's Centers for Diagnostic Imaging include five convenient locations

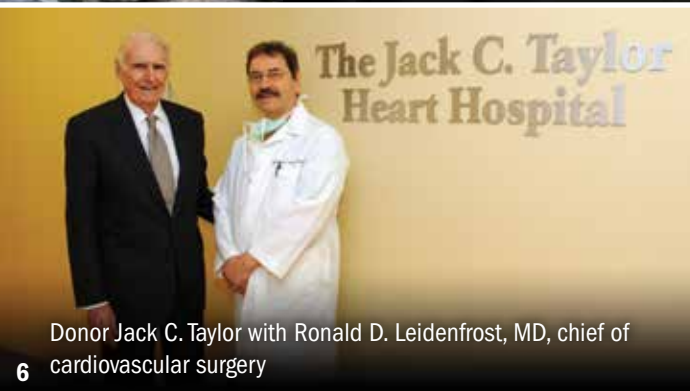
"As head nurse of the Neurosciences Division, I was excited to lead St. Luke's effort to pursue Primary Stroke Center Certification simply because we knew it was the right thing to do for our patients. It has been a great collaborative effort between the Emergency Department, Lab, Nursing, Therapy Services and numerous physicians because we all play an important role in helping to prevent and treat this devastating disease."

- Cindy Scalise, RN, Head Nurse, Neurosciences and Stroke Center Manager





Patients of the Brain and Spine Center have access to a full spectrum of surgical and non-surgical treatment options.



The Jack C. Taylor
Heart Hospital

Donor Jack C. Taylor with Ronald D. Leidenfrost, MD, chief of cardiovascular surgery



St. Luke's nationally ranked Pulmonary Services team



Sleep specialists diagnose and treat all types of sleep disorders

A Foundation of Quality Care

St. Luke's comprehensive approach to health care offers more than 60 specialty areas, including national recognition for many key services.

Cardiac Services

The St. Luke's Robert Paine, MD Heart Institute ranks #1 in Missouri for cardiac care by HealthGrades®. Program strengths include:

- An experienced cardiac surgery team with expertise in minimally-invasive surgery
- St. Luke's Cardiac Catheterization Lab, which has performed procedures for more than 50,000 patients
- The Jack C. Taylor Heart Hospital's recently remodeled Cardiovascular Step-Down Unit, offering state-of-the-art private rooms

Brain and Spine Services

The Orthwein Brain and Spine Center at St. Luke's, the first of its kind in St. Louis, provides surgical and non-surgical treatment options for various neurological diseases and injuries to the nervous system, and:

- Ranks #1 in Missouri for Neurosurgery and Neurosciences (Neurosurgery and Stroke Treatment combined)
- Includes a diverse team of physicians and clinicians specializing in neurosurgery, neurology, pain management and physical therapy

Orthopedic Services

The St. Luke's Orthopedic and Total Joint Center provides a comprehensive, multi-disciplinary approach to orthopedic care with leading-edge treatment, including:

- A team of surgeons specializing in various orthopedic procedures
- Stride to Success, a pre-operative orthopedic educational program which helps increase patient success with surgery and recovery

Pulmonary Services

Every year since 2005, St. Luke's Pulmonary Services has ranked among the top 5 percent in the nation, according to HealthGrades, and offers:

- A full range of diagnostic and treatment options
- A Cardiopulmonary Research Center, the only one in St. Louis certified to conduct Pulmonary Fibrosis research studies

Sleep Medicine Services

Thousands of patients visit St. Luke's Sleep Medicine and Research Center each year. In addition to comprehensive evaluation, testing and treatment for all types of sleep disorders and issues, the full-service center boasts:

- A renowned pediatric behavioral sleep medicine program that helps patients throughout the state and across the country
- A robust research program that conducts research studies and clinical trials and collaborates with other top sleep research programs in the country

Women's Services

As a Spirit of Women Premier Hospital and recipient of the Women's Health Excellence Award from HealthGrades, St. Luke's is focused on elevating the standards of excellence in women's health, including:

- Being home to some of the world's most groundbreaking, leading-edge fertility therapies
- Offering four area locations for mammography, plus a mobile mammography van
- Providing BreastAdvantage, a free breast cancer risk assessment program for women at increased risk
- St. Luke's is the only St. Louis area Spirit of Women hospital, offering health education to women and their families

"In treating patients, I think of each patient issue as a puzzle that needs to be solved. I love approaching a diagnosis in a systematic and comprehensive way. Interacting with patients to get to a solution is my favorite part of practicing medicine. The expertise and approachability of my colleagues in the Brain and Spine Center make it a great place to work."

– Frasad Chaudhry, MD, Neurologist, Brain and Spine Center



A Structure of Comprehensive Health Services

One important way St. Luke's serves the community is by offering a comprehensive network of health services, which includes more than 20 locations across the greater St. Louis area – from outpatient and urgent care centers to an assisted living facility and rehabilitation hospital.

Mr. and Mrs. Theodore P. Desloge, Jr. Outpatient Center

Located across from St. Luke's Hospital on the west side of Highway 141, the Mr. and Mrs. Theodore P. Desloge, Jr. Outpatient Center offers convenient access to many outpatient services, physician offices and specialty programs, including radiology, imaging, outpatient cardiology, vascular, laboratory and therapy services; cardiac rehabilitation; The Osteoporosis Center; and the Albert Pujols Wellness Center for Adults with Down Syndrome.

St. Luke's Surrey Place

An important part of St. Luke's continuum of care, St. Luke's Surrey Place is a 120-bed skilled nursing and assisted living facility offering residential private rooms, assisted living, skilled nursing, long-term care, short-term rehabilitation, Alzheimer's and dementia care, therapy services and spiritual care. The 55,000-square-foot facility is located three miles west of St. Luke's Hospital on Olive Street Road.

St. Luke's Rehabilitation Hospital

St. Luke's Rehabilitation Hospital, a joint venture between St. Luke's Hospital and Kindred Healthcare, provides intensive inpatient rehabilitation programs and services to patients with severe illnesses and injuries like stroke, traumatic brain injury, neurological disorders, amputation, spinal cord injury and other debilitating conditions. The facility shares a campus with Surrey Place.

Urgent Care

With six locations in the greater St. Louis area, St. Luke's Urgent Care Centers offer a quality, convenient option for prompt, minor emergency treatment, including lab and X-ray services. Staff include board-certified physicians, nurse practitioners, registered nurses and X-ray and lab technicians, all on-site.

Vascular Access Center

St. Luke's Vascular Access Center offers an important specialized service for patients with central venous catheters. It provides them with expedited diagnosis and treatment and is conveniently located on Clayton Road one-half mile west of Lindbergh Boulevard.




Surrey Place offers physical, occupational and speech therapy




Patients with central venous catheters appreciate the Vascular Access Center's specialized services



The Rehabilitation Hospital helps individuals return to independent living



St. Luke's Surrey Place provides skilled nursing and assisted living services.



“One of the most rewarding parts of my job is, knowing we can make a difference in people’s lives with every interaction. I’m thankful for that privilege.”

– Dave Kuschel, RN, Manager,
Residential/Skilled/Alzheimer’s
Units, Surrey Place





St. Luke's Women's Center-Chesterfield Valley offers advanced imaging services in a warm, inviting environment.



"As a sonographer, I see it as my job not only to produce the best diagnostic images for patients, but also to help them emotionally. We talk with our patients, get to know them and anticipate their needs. Our willingness to accommodate them really sets us apart, whether it's coming in early, staying late or doing whatever it takes to put them first."

– Kristin Wallace, RDMS, RDCS, RVT, Sonographer,
St. Luke's Women's Center-Chesterfield Valley

A Structure of Comprehensive Health Services

The breadth of healthcare services St. Luke's provides continues to evolve to meet community needs.

Home Health Services

Through St. Luke's Home Health Services, St. Luke's brings quality medical care to the homes of individuals for whom it is medically necessary. It offers nursing, therapy, social work and aide services to adult patients in St. Louis City and County, as well as St. Charles and Jefferson Counties. As a complement to Home Health and Hospice services, this year St. Luke's also added private duty nursing, offering a full spectrum of care for those who need assistance at their place of residence.

Hospice Services

St. Luke's Hospice Services offers comprehensive and compassionate end-of-life care. The Hospice Services team includes registered nurses, medical social workers, spiritual care chaplains, grief counselors, aides, a medical director, and therapists and dietitians, as needed, in addition to the patient's physician.

Pediatric Care Center

With the premise that every child deserves access to quality health care, full-time primary care physicians at St. Luke's Pediatric Care Center on St. Charles Rock Road in North St. Louis County provide preventive care and treatment to medically underserved and underinsured children.

St. Luke's Centers for Diagnostic Imaging

St. Luke's Centers for Diagnostic Imaging (CDI) offer five convenient locations throughout greater St. Louis for a variety of imaging services. The centers offer easy scheduling, compassionate service, comfortable settings and image interpretation by radiologists who subspecialize to provide the most accurate diagnosis.

WingHaven® Medical Services

To make healthcare services more accessible to patients in St. Charles County, St. Luke's offers a variety of services and care by more than 50 physician specialists at the WingHaven Medical Building. The depth of services include cardiac services, a gastrointestinal lab, nutrition counseling, therapy services, pharmacy services, corporate health, imaging services, an urgent care center and physician offices.

Therapy Services and Nutrition Wellness – Jewish Community Center

In the interest of improving health and making services more available at the community level, St. Luke's partners with the Jewish Community Center (The J) to provide physical therapy and nutrition counseling within The J's locations in Chesterfield Valley and Creve Coeur. Massage services are also offered at the Chesterfield center.



St. Luke's Home Health Services provides care in the comfort of home



Comprehensive medical services at the WingHaven Medical Building benefit St. Charles area residents



The Pediatric Care Center treats medically underserved and underinsured children

A Blueprint for Exceptional Care

St. Luke's continues to expand and improve its facilities to accommodate advances in technology and patient care. These are some examples of the projects completed or initiated this year.

Cancer Center Expansion

Beginning in 2010 and continuing through 2012, St. Luke's embarked on a 30,000 square feet, \$6.2 million renovation and expansion of The Center for Cancer Care to enhance how we deliver the highest quality of care to patients and their family members. It was conceived through countless hours of planning, collaboration and design, and reflects a devotion to finding new and innovative ways to diagnose, treat and prevent cancer. The Center's state-of-the-art design integrates best practices from around the country and anchors the entire network of St. Luke's cancer care services in a patient-focused environment. In addition, the proximity of services allows for greater collaboration in care and treatment and a more comfortable patient experience.

Emergency Department Addition

A new six-room addition to the Emergency Department in early 2012 was designed to improve the patient experience, offering more privacy and a calmer environment. The renovation also allows staff to triage and get patients into rooms to see a physician faster. The new rooms are fully equipped with the latest amenities and technologies for emergency treatment. For the second year in a row, St. Luke's received the HealthGrades® Emergency Medicine Excellence Award™, ranking among the top 5 percent of hospitals nationwide for emergency medical care.

Maternity Services Renovation

Also in 2012, St. Luke's began a multi-phase renovation of its Maternity Services on the hospital's fifth floor. The upgrades include new colors, lighting and flooring throughout the units; family and patient-focused redesign of nursing stations and family waiting rooms; an expanded Lactation Center providing breastfeeding education and support; a dedicated maternity gift shop; and an entirely redesigned Neonatal Special Care Nursery with private rooms where families can stay together with their babies.



Emergency Department gets a six-room addition



Maternity Services began a multi-phase renovation



Cath Lab improvements benefit patients



Thirty-five new physicians joined St. Luke's this year

Cath Lab Prep and Recovery Improvements

The Cardiac Catheterization Lab was recently remodeled to enhance patient privacy. This has significantly improved satisfaction among patients undergoing cardiac catheterization and electrophysiology procedures.

Growing Medical Staff

St. Luke's continues to expand its medical staff, recruiting and retaining physicians. Patients benefit from access to over 1,000 physicians in more than 60 specialties, including internal medicine, obstetrics and gynecology, pediatrics, cardiology, cancer, orthopedics, various surgical specialties and sleep medicine, among others.

New Service: Convenient Care

In another example of the commitment to making health care more accessible, in 2012 St. Luke's partnered with the new Dierbergs store in Des Peres to open the first St. Luke's Convenient Care. Located within the new store, St. Luke's Convenient Care offers medical care by experienced nurse practitioners for minor illnesses and injuries, in addition to flu shots and sports physicals. This new model of care truly brings convenient health care to the community level.

CANCER CENTER

Patient and staff input was integral to the design of the newly expanded Center for Cancer Care.

"I live in Lake St. Louis next to a new cancer treatment center and my friends ask me why I don't change [from St. Luke's] and transfer everything out there. It's very easy - the thought of changing never occurred to me. There is an exceptional difference at St. Luke's Hospital."

- Karen Bryan, patient





Technology advancements like the daVinci Robotic-Assisted Surgical System improve complex surgery for patients.



“The Electronic Medical Record (EMR) is part of a process, not a one-time project. It is part of a journey as we make health care better coordinated and more responsive. The two goals are to improve care coordination between providers and to improve communication with the patient. The EMR project brought together the dedicated efforts of hundreds of health care providers from all of our clinical departments. It has been a true team effort.”

– Jim Esther, MD, Chief Medical Information Officer



A Plan for Advancing Technology

St. Luke's is committed to investing in technology that offers the latest medical treatments and enhances patient care. Some of the most recent examples of this include:

Hybrid Operating Room

This innovative operating room and specialized imaging system offers state-of-the-art care for cardiac and vascular patients. It allows physicians to see the inside of organs and blood vessels to aid in minimally invasive treatments and offers real-time, moving, three-dimensional images from all angles. This advanced medical care benefits patients by providing lower risk, faster recoveries and more efficient care.

daVinci Robotic-Assisted Surgical System

The daVinci Surgical System improves complex, minimally-invasive surgery. With computer-assisted technology, surgeons' hand movements can be scaled, filtered and translated into precise movements. It offers better visualization of vital structures using three-dimensional views and enhanced magnification. Patients benefit from shorter hospital stays, less pain and lower risk of surgical site infection.

Electronic Medical Record

As part of a multi-year strategic plan to develop a comprehensive Electronic Medical Record (EMR) system, St. Luke's implemented an important piece this year. Physicians and medical staff collaborated for many months with St. Luke's Information Services to develop and launch a Computerized Physician Order Entry system that impacts nearly every clinical area of the hospital and physician offices. It allows physicians to efficiently select 'order sets' of tests for patients that follow evidence-based medicine and meet quality initiatives to enhance patient safety and care.

Dedicated Electrophysiology Lab

Recognized nationally for exceptional cardiac care, St. Luke's offers a dedicated, state-of-the-art electrophysiology laboratory. An electrophysiologist and team of specially trained nurses and technologists provide advanced technological procedures to study the heart's electrical function.

Intensive Care

St. Luke's Hospital offers two state-of-the-art Intensive Care Units for patients requiring critical care, including the recently remodeled Cardiovascular/Neurosurgical/Surgical Intensive Care Unit.



The innovative Hybrid Operating Room offers advanced cardiac and vascular care



St. Luke's state-of-the-art electrophysiology lab



The Cardiovascular Step-Down Unit offers the latest in private patient rooms

Paving the Way for a Healthy Community

Improving the quality of life for the community is something St. Luke's puts into practice every day through an extensive community outreach program and important services that benefit the community.

Community Outreach

Throughout the year, St. Luke's educates, trains and provides health screenings and health awareness to thousands of people through its extensive Community Outreach programming. Many of these programs are offered for free and in partnership with other community organizations and businesses.

Spirit of Women

As a Premier Spirit of Women hospital, St. Luke's is committed to providing the highest standards of excellence in women's health, education and community outreach. St. Luke's free Spirit of Women membership program helps women take action for better health, in turn improving the health of their families and the community.

Employer Wellness Program

Through the Passport to Wellness Program, St. Luke's partners with employers to bring health screenings and education to more than 180 St. Louis employers, ranging in size from 30 to 10,000 employees.

Physician Referral Service

Registered nurses who staff St. Luke's Physician Referral Service provide a valuable, free service to thousands of individuals each year, making referrals to physicians and helping with appointment scheduling. The service is available by phone, in person, online and through St. Luke's mobile application.

Volunteer Services

Helping St. Luke's extend its mission of service to one another, an average of 400 volunteers each month provided a total of 82,168 volunteer hours in 2012. Through the St. Luke's Gift Shop and other fundraising activities, the Auxiliary also donated \$96,222 to help fund the purchase of a new compact, state-of-the-art portable ultrasound system, and \$25,000 toward to the new Healing Garden.



Nearly 1,200 people danced for better health at St. Luke's Day of Dance 2012



Through fundraising efforts, St. Luke's Auxiliary donated \$121,000 to the hospital



St. Luke's Clinical Pastoral Education Program is nationally accredited

Pastoral Care

St. Luke's Pastoral Care Department offers an important ministry of presence at St. Luke's Hospital, Surrey Place and St. Luke's Rehabilitation Hospital, and serves on an interdisciplinary care team for St. Luke's Hospice Services. Pastoral Care is part of the interdisciplinary healthcare team providing holistic care for patients and their families, visitors, physicians and employees of all faiths. St. Luke's also offers an accredited Clinical Pastoral Education (CPE) program for persons of diverse faith traditions in preparation for serving as future clergy and CPE Supervisors for ministry.

Mission Outreach Committee

Year after year, St. Luke's employees demonstrate their generosity and concern for the community by supporting charitable efforts inside and outside of the hospital. For example, in 2012 employees:

- Participated in a food drive to benefit Operation Food Search and the communities it serves
- Collected thousands of school supplies for children of the Pediatric Care Center
- Pledged more than \$100,000 for St. Luke's United Way Campaign



In addition to various outpatient services, the Mr. and Mrs. Theodore P. Desloge, Jr. Outpatient Center offers a number of therapy programs and classes for the community.

“Improving the health of the community is about so much more than just treating injury and illness. This is why St. Luke's has a strong focus on community outreach and health education. In Therapy Services, for example, we participate in health fairs and talks, and many of our community programs are designed to improve quality of life – from personal training and weight management to yoga for cancer patients and a diabetes exercise program.”

– Dinah Hayes, PT, DPT, MHA, Director, Therapy Services





The Mary Ann Lee Healing Garden offers a place of peace and healing for patients and visitors.



The recent Emergency Department expansion was made possible by a gift from Harlene and Marvin Wool



The Friends of St. Luke's promote philanthropic support



The Friends of St. Luke's Gala benefited the Albert Pujols Wellness Center for Adults with Down Syndrome at St. Luke's

Expanding the Margin of Excellence Through Philanthropy

A healing garden, new technology and more patient and family-friendly environments are just a few of the enhancements St. Luke's was able to make in 2012, thanks in large part to philanthropic giving from grateful patients, board members, physicians, employees, community leaders, corporations and foundations. Philanthropy is instrumental in helping St. Luke's expand and advance important services, programs and technologies that benefit patients and improve the health of our community year after year.

Total Charitable Giving

In fiscal year 2012 (July 1, 2011 - June 30, 2012), St. Luke's Hospital received nearly \$2.6 million in charitable gift revenue. This includes nearly \$1.6 million in unrestricted giving from grateful patients, individual donors, corporations and estates, as well as \$1 million in restricted giving.

Friends of St. Luke's

The Friends of St. Luke's are families, physicians, community members and business leaders who promote philanthropic support to enhance the mission and strategic vision of St. Luke's Hospital for the health of the community. Total Friends contributions were over \$826,000, which includes the following efforts in 2012:

Annual Giving

Gifts from the Friends of St. Luke's, which represent annual supporters, resulted in over \$567,000 from 983 donors. Of that, more than \$462,000 came from 167 St. Luke's Society members who gave \$1,000 or more. Enthusiastic leadership, the Honor Your Physician tribute program and visibility through the Friends of St. Luke's Living Well Speaker Series contributed to this success.

Gala Benefit

In January 2012, the Friends of St. Luke's presented their Gala, "A Night on Broadway," to benefit the Albert Pujols Wellness Center for Adults with Down Syndrome located at St. Luke's Hospital. Through sponsorships, ticket sales and donations, the very successful event raised nearly \$260,000, helping provide adults with Down syndrome and their families access to necessary wellness services and resources that directly impact their quality of life.

Young Friends

The Young Friends of St. Luke's also launched in 2012 as a dynamic group of young professionals, volunteers and physicians dedicated to:

- promoting a healthy lifestyle in the community
- providing social and business networking opportunities
- supporting St. Luke's Hospital by increasing awareness and raising funds



Donor Mary Ann Lee was inspired to provide a place of peace and serenity for patients and their loved ones with an open space away from treatments and exam rooms. Through her generous leadership gift, St. Luke's created the Mary Ann Lee Healing Garden, which opened in 2012.

"My family knows firsthand of the exceptional care provided by the physicians and nurses of St. Luke's. The people here understand that providing care is more than treating illness and injury."

- Mary Ann Lee



Stewardship

Fiscal Year 2012 Utilization Summary

| | |
|---|---------|
| Admissions | 15,976 |
| Observation Patients | 1,932 |
| Average Length of Stay (days) | 4.4 |
| Average Daily Census | 191 |
| Surgeries | 16,871 |
| Births | 1,967 |
| Outpatient Registrations | 184,648 |
| Emergency Department Visits | 29,758 |
| Urgent Care Center Visits | 95,347 |
| Home Health Visits | 29,265 |
| Hospice Days of Service | 13,984 |
| Surrey Place Average Residents Per Day | 117 |

Mission

Faithful to our Episcopal-Presbyterian heritage, and its ministry of healing, St. Luke's Hospital is dedicated to improving the health of the community.

Using talents and resources responsibly, our medical staff, employees and volunteers provide care for the whole person with compassion, professional excellence, and respect for each other and those we serve.

Core Values

Human Dignity

We accept and treat all persons as being created in the image of God.

Compassion

We respond with caring to the needs of others as if they were members of our family.

Justice

We honor each person's rights and responsibilities in light of the common good.

Excellence

We set and strive to attain high standards of performance and continuous improvement.

Stewardship

We use our talents and resources wisely, with honesty and integrity.



20 St. Luke's offers six Urgent Care Center locations



Level II Neonatal Special Care Nursery care for premature infants



St. Luke's offers the first STAR®-Certified Cancer Rehabilitation Program in St. Louis

Operating Results

St. Luke's operating revenue in excess of expense for the fiscal year that ended June 30, 2012 was \$11,037,000, representing an operating margin of 2.5 percent. Based on the hospital activity shown at left total operating revenue grew to \$439 million, a 1 percent increase over the prior fiscal year. St. Luke's spends approximately 54 percent of each dollar collected on salaries and benefits for its healthcare workers.

Community Benefit

As a nonprofit organization, St. Luke's Hospital is committed to its mission of improving the health of the community. In fiscal year 2012, St. Luke's provided unreimbursed services costing \$9 million in the form of charity and Medicaid discounts to uninsured and underinsured patients, helping individuals in our community access medical care regardless of their ability to pay.

Community Health Needs Assessment

In 2012, St. Luke's Hospital initiated a Community Health Needs Assessment to understand and plan for the current and future health needs of the community and as part of a nonprofit hospital requirement under the Patient Protection and Affordable Care Act. The process involves conducting a community-based needs assessment every three years. The first phase includes gathering community health statistics and data, and also soliciting input from area stakeholders and public health experts. St. Luke's collaborated with several area hospitals to conduct focus groups involving key stakeholders from a broad range of community organizations.

During the next year, St. Luke's will continue to gather community input and identify top priorities with action plans to help improve the health of the community. Once completed, the hospital will publish its Community Health Needs Assessment on its website, at stlukes-stl.com.



St. Luke's offers diagnostic imaging services at multiple outpatient locations



St. Luke's offers a full-service Sleep Medicine and Research Center



The Mobile Mammography Van travels throughout the community

Leadership

Board of Directors

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David. B. Price, Jr., Vice Chairman
John A. O'Rourke, Treasurer
Daniel K. Stegmann, Secretary
William W. Benedict, MD
John B. Buettner, MD
William E. Cornelius
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The Rev. Terry Epling
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Ralph W. Kalish, Jr. *
Ned O. Lemkemeier
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Thomas Niesen, MD
Jerome G. Piontek, MD
Hugh Scott, III
Joseph A. Sheehan
The Rt. Rev. G. Wayne Smith
Eugene M. Toombs
Jeffrey R. Zohner, MD

* *Ex officio, President, Friends of St. Luke's*

Senior Staff

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President & Chief Executive Officer
Scott Johnson
Vice President & Chief Financial Officer
Jan Hess
Vice President
Brenda Kelly
Vice President
Don Miller
Vice President - Operations
Diane Ray
Vice President - Patient Services
Janette Taaffe
Vice President - Human Resources
Sue Adams
Executive Director - Development
Bill Meyer
Chief Information Officer
Maged Haikal, MD
Robert Y. Kanterman, MD
David Krajcovic, MD
Paul Mennes, MD
Carlton Pearse, MD

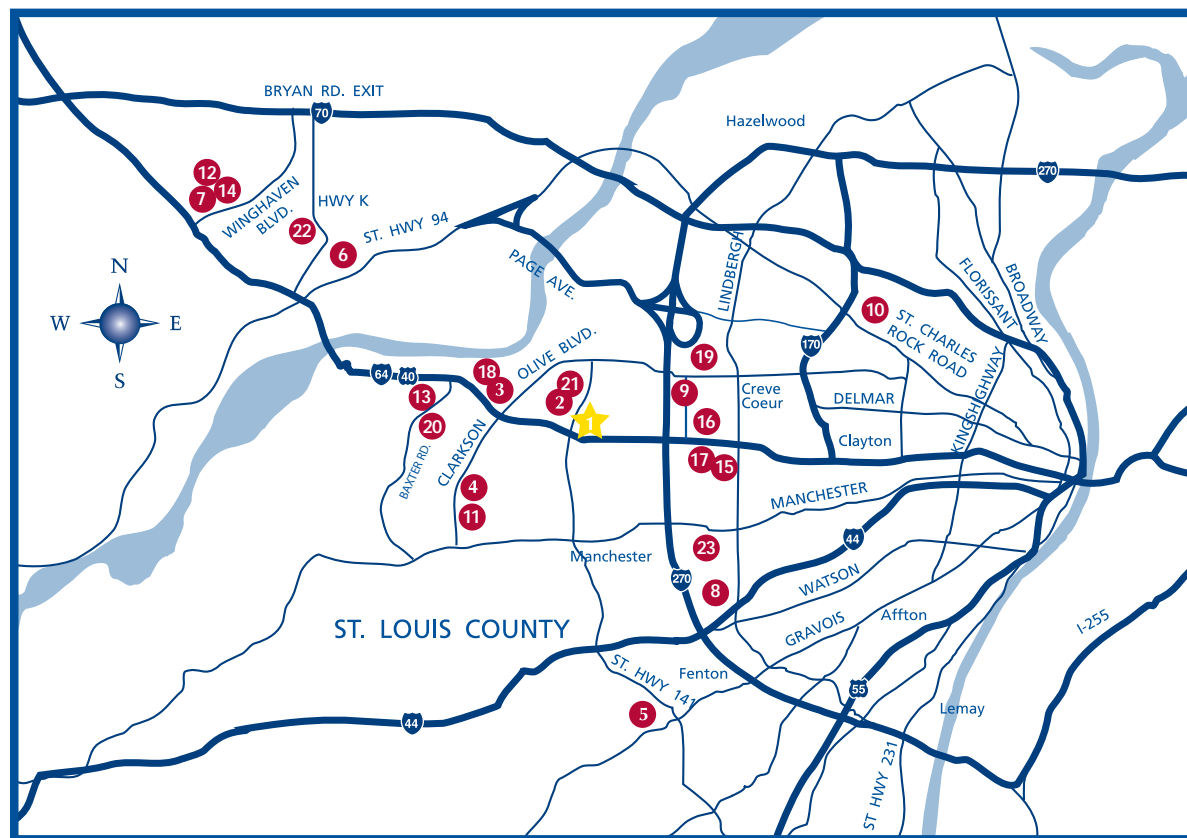
Chiefs of Service

Mohammad Bashiti, MD
Chief, Department of Anesthesiology
David Butler, MD
Chief, Department of Radiation Oncology
Robert Y. Kanterman, MD
Chief, Department of Radiology
David Krajcovic, MD
Chief, Department of Surgery
Jeffrey Melnick, MD
Chief, Department of Pathology
Paul Mennes, MD
Chief, Department of Medicine
Carlton Pearse, MD
Chief, Department of OB/GYN
Janet Ruzycski, MD
Chief, Department of Pediatrics



St. Luke's Chiefs of Service

Serving the community from more than 20 locations across the greater St. Louis area



★ St. Luke's Hospital

- 2 The Mr. and Mrs. Theodore P. Desloge, Jr. Outpatient Center
 - Cardiology Services
 - Laboratory Draw Station
 - Radiology and Imaging Services
 - Therapy Services and Cardiac Rehabilitation
 - Vascular Services
 - Albert Pujols Wellness Center for Adults with Down Syndrome
- 3 Surrey Place Skilled Nursing/Residential Care
- 4 St. Luke's Urgent Care in Ellisville
- 5 St. Luke's Urgent Care in Fenton
- 6 St. Luke's Urgent Care in Weldon Spring

- 7 St. Luke's Urgent Care at WingHaven®
- 8 St. Luke's Urgent Care in Kirkwood
- 9 St. Luke's Urgent Care in Creve Coeur
- 10 St. Luke's Pediatric Care Center
- 11 St. Luke's Medical Offices and Therapy Services in Ellisville
- 12 St. Luke's Medical Offices and Therapy Services at WingHaven®
- 13 St. Luke's Center for Diagnostic Imaging – Chesterfield Valley / St. Luke's Women's Center
- 14 St. Luke's Center for Diagnostic Imaging – WingHaven®
- 15 St. Luke's Center for Diagnostic Imaging – Frontenac

- 16 St. Luke's Center for Diagnostic Imaging – Midwest Breast Care Center
- 17 St. Luke's Vascular Access Center
- 18 St. Luke's Rehabilitation Hospital
- 19 St. Luke's Therapy and Nutrition Counseling Services at the Jewish Community Center – Creve Coeur
- 20 St. Luke's Therapy and Nutrition Counseling Services at the Jewish Community Center – Chesterfield
- 21 St. Luke's Home Health & Hospice Services
- 22 St. Luke's Sleep Medicine Center - O'Fallon location
- 23 St. Luke's Convenient Care at Dierbergs Des Peres



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